# 9-1-1 A GREAT CAREER

**INSTRUCTOR**

**STUDENT 1**

**STUDENT 2**

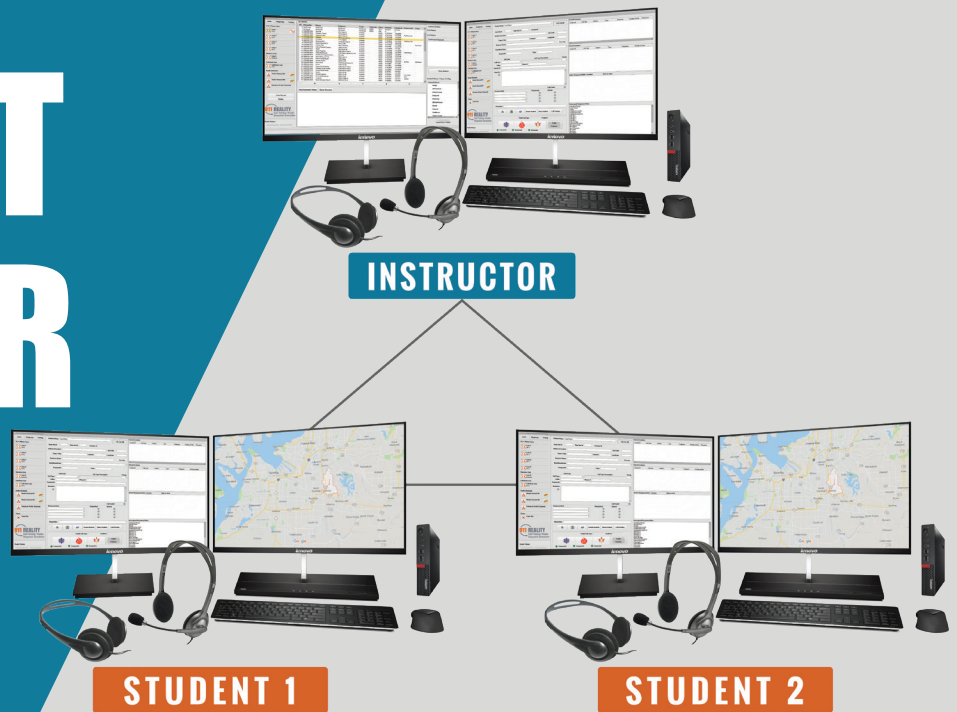## START OR ENHANCE YOUR 9-1-1 CAREER COURSE TODAY!
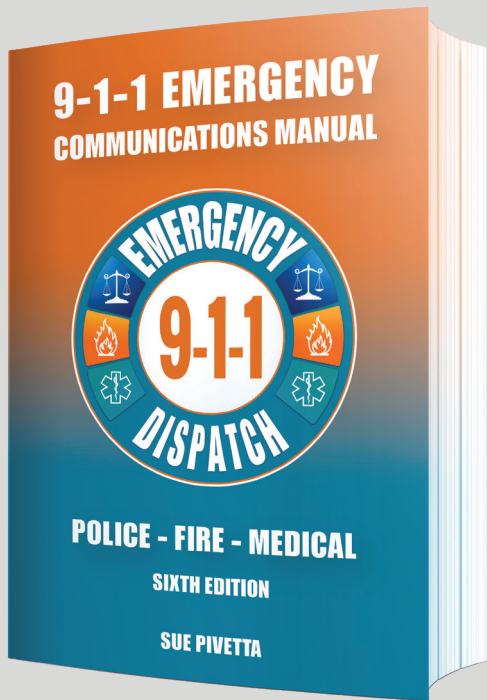
## A Turn Key 9-1-1 Career Training Program

### 911 SIMULATORS + TEXTBOOK + 10 UNIT 'ONLINE' CURRICULUM + CERTIFICATION

**911 CAREER TRAINING.COM**
Serving CTE and Vocational Education

253.435.0911 | FAX: 253.435.6031 | SUPPORT@911TRAINER.COM

## 9-1-1 EMERGENCY COMMUNICATIONS MANUAL 10 UNIT TEXTBOOK

This 10 unit textbook was written for 9-1-1 career training - using a DACUM (Develop A Curriculum) process in a vocational college. The advisory team determined 10 units of study.
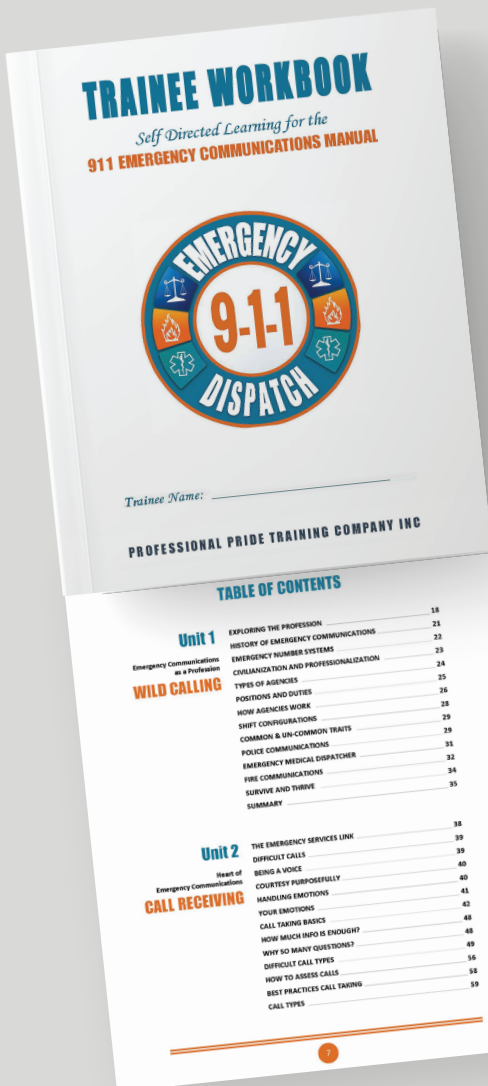
Our text delivers engaging content that aligns to police, fire and EMD communications with relevant crossover to dispatching best practices.

Our Online 10-unit academy 9-1-1academy.com brings the information to life through videos, skills games, exercises, unit quizzes and current highlights of 9-1-1 across the nation.

**$84.95**

## 911 MAGAZINE REVIEW

*"This text is by far the most comprehensive, current and engaging book for Emergency Communications training available."*

# 9-1-1ACADEMY.COM
## 10 Unit Online Course

**$129 PER SEAT**

**UNIT 1** - HISTORY AND CURRENT STATE OF 9-1-1
**UNIT 2** - EMERGENCY CALL RECEIVING
**UNIT 3** - 911 CURRENT TECHNOLOGY
**UNIT 4** - POLICE COMMUNICATIONS
**UNIT 5** - FIRE COMMUNICATIONS
**UNIT 6** - EMERGENCY MEDICAL DISPATCHER EMD
**UNIT 7** - EMERGENCY RADIO POLICE, FIRE, EMS
**UNIT 8** - LIABILITY & ACCOUNTABILITY
**UNIT 9** - CRISIS INTERVENTION TECHNIQUES
**UNIT 10** - STRESS MANAGEMENT AND WELLNESS

## ONLINE CERTIFICATION
## $25 PER STUDENT

NATIONAL EMERGENCY
COMMUNICATIONS CERTIFICATION
**NECC 911**
Certified Instructor

Teachers and students will certify with an online exam created with Professional Testing Corp of NYC and the NECC Board of professional 9-1-1 educators. NECC requires a 'skills' exam proctored by the teacher.
One time online certification exam for students and teachers. 9-1-1 Reality Simulation teachers are certified at no cost.

## INTERACTIVE COURSE WITH ACTUAL 9-1-1 CALLS

Students learn with 'scripted actual 9-1-1 calls.' After hearing the call, students are asked 5 questions about the call and are offered 5 BEST PRACTICES for that call type. This type of 'critical thinking' teaching is invaluable for getting students **floor ready** for their work on 9-1-1 lines.
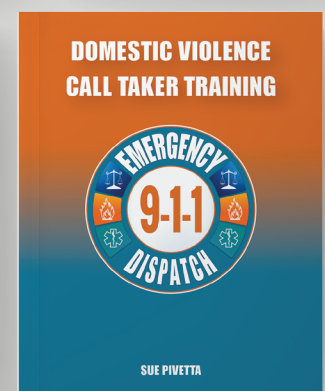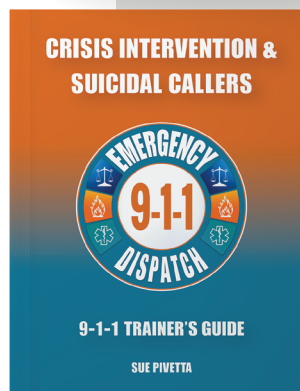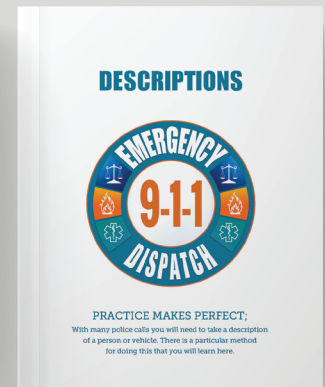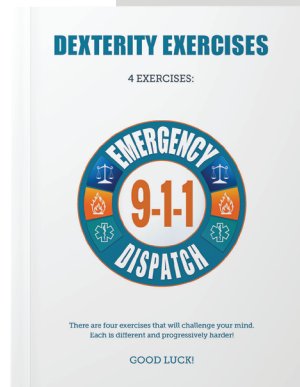
## SKILLS EXERCISES FOR 9-1-1

Using 10 years of classroom tested games and exercises, students learn how to take a description, spell phonetically, give out EMD information properly, handle a pursuit, talk on the public safety emergency radio, understand fire department lingo.
These SKILLS are then taken to the 9-1-1 Reality Simulator for hands on learning.
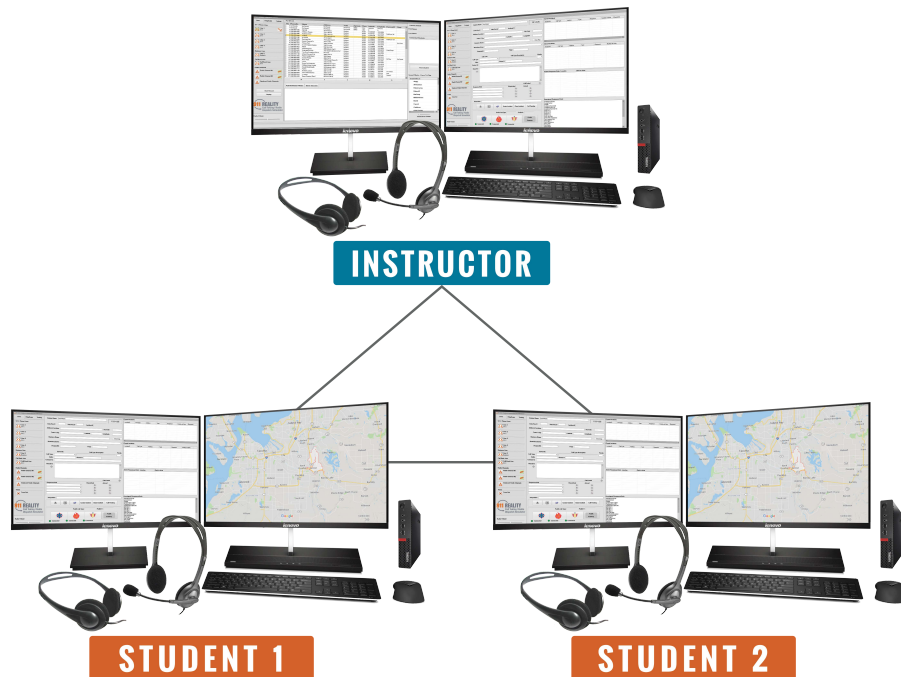
## CRITICAL THINKING eBOOKS

Topic generated e-books allow the students to understand the basics of Crisis Intervention, Liability, Emergency Radio.
How to talk to a suicidal caller, calm a hysterical person, listen and ask the correct information in the proper sequence.
Learn about domestic violence, ethics, police radio, and stress management for Telecommunicators.

### DEXTERITY EXERCISES
4 EXERCISES:

EMERGENCY 9-1-1 DISPATCH

There are four exercises that will challenge your mind. Each is different and progressively harder!

GOOD LUCK!

### DESCRIPTIONS

EMERGENCY 9-1-1 DISPATCH

PRACTICE MAKES PERFECT;
With many police calls you will need to take a description of a person or vehicle. There is a particular method for doing this that you will learn here.

### CRISIS INTERVENTION & SUICIDAL CALLERS

EMERGENCY 9-1-1 DISPATCH

9-1-1 TRAINER'S GUIDE

SUE PIVETTA

### DOMESTIC VIOLENCE CALL TAKER TRAINING

EMERGENCY 9-1-1 DISPATCH

SUE PIVETTA

# MULTI TASKING SIMULATORS



## DISPATCHERS' FIRING RANGE -OR- RESUSCI ANNE

**9-1-1 Reality Simulators** provide students an opportunity to apply the skills necessary to process 9-1-1 emergency calls and dispatch police, fire and medical calls for service. Using a generic entry level CAD, the stations offer 3 types of documentation for student portfolios; recordings, call logs and teacher notes.

The simulators are easy to set up and user friendly. They are configurable to fit your needs and space - portable and easily transported to other locations for lab training. We customize your addressing prior to delivery.

Our Simulators were created by 9-1-1 professional educators who have taught in the high school and college setting. We understand your need for reliability, zero learning curve, and easy setup.

Video tutorials for our online academy and simulators are available on the **Owners' Room** page. Request a personal online DEMO today!

## SIMULATOR PRICING STARTING AT $15,895.00